Webex Accessibility Features

from the World Institute on Disability

Ways to use Webex

Webex can be used as a downloaded application, or via your web browser.

Enable Closed Captions

Webex Meetings, Events, Training, and Support all offer a media viewer window that can accommodate third-party captioning services.

If someone is available to transcribe your meeting in real-time, you can assign them as the "Closed Captioner".

Recordings + Transcripts

To start recording, the hosts can click the record button in the control bar.

Hosts can create transcripts for recordings automatically from their Webex site preferences.

More information (Links)

Webex Accessibility Page

Webex Web App Accessibility Page

Change your layout + Pin Your Interpreter

Keep sign language interpreters in view by changing your layout.

Use the "Active Speaker and Thumbnail" or "Grid" view, which ensures your interpreter stays visible.

Screen Reader Support

The application has limited support for screen reader software, but works with the latest version of JAWS screen reader.

All Webex keyboard shortcuts listed in the Keyboard Navigation guide are screen reader compatible.

Zoom, Magnification, and Contrast

Text resizing Supported

High contrast
Limited support, but available via downloaded application

Downloaded application
Using Windows operating systems

Web Browser
High-contrast extension of Google Chrome

Zoom/magnification Supported