

Spokane Task Force Health Equity Perceptions

Next month we will be discussing specific challenges or barriers experienced in your jurisdiction by people with disabilities and other marginalized populations. Please be prepared to come to the next task Force meeting to discuss and share your insights, observations, or experiences. Below are examples of topics to get you thinking. *(Items in blue are topics that your task force shared in the November 2023 survey.)*

1. Service delivery
 - Access to services (such as accessible transportation/ accessible clinic or vaccine locations)
 - Service availability (times, locations, public information about service availability)
 - Access to forms (assistance filling out forms, difficulty with forms)
 - Availability of internet
2. Provider services
 - Ability of individuals to communicate with providers (availability of translation or interpretation resources, alternative materials or communication tools, etc.)
 - Provider perceptions or biases (demonstrated by attitudes, behaviors, policies, procedures, accessible facilities and equipment, program eligibility requirements, etc.)
 - Provider availability
 - Trust issues for board of health
3. Emergency management and disaster services
 - Evacuation and relocation services that are accessible, information about services is made available to the public, etc.
 - Access and functional needs services
 - Transportation during evacuations
 - Specific populations – elderly, LGBTQ+, homeless, migrants
 - Rural populations having access to services or resources
 - Public information and education
 - Post disaster recovery/housing
 - Locations of shelters, points of distribution, family assistance centers, disaster resource centers, other
4. Community infrastructure and functioning
 - Community health risks
 - Community natural disaster hazards
 - Socioeconomic health of the community
 - Available health education
 - Community social values and biases