

Clipper START Means-Based Fare Discount Program

Clipper START is a pilot program in the San Francisco Bay Area that offers fare discounts to make public transportation more affordable to adult residents with low income. Transit agencies around the San Francisco Bay Area are participating in the Clipper START program.

Qualifications

To qualify for the Clipper START program, you must be:

- Living in one of the nine Bay Area counties
- 19—64 years old
- Low income (annual earnings not more than 200 percent of the federal poverty level)
- Not enrolled in other Clipper discount programs, including:
 - Regional Transit Connections (RTC) Clipper Discount program for people with disabilities;
 - Senior Clipper Discount program for people over 64
 - Youth Clipper discount program for people 18 and under

You can apply online or submit a paper application. When you apply, you also need to provide proof of identity and proof of income. Go to the Clipper START website (<https://www.clipperstartcard.com/>) to see if your income meets the criteria and which documents you can submit to prove your identity and income.

If you are approved for the program, you get a personalized Clipper card in the mail. To get the fare discount, you must use your personalized Clipper card to pay for your fare whenever you ride with any transit agency that participates in the program.