

**Transportation Resiliency, Accessibility and Climate
Sustainability (TRACS)**

Workshop for the Disability Community



WORLD INSTITUTE ON DISABILITY
AND
METROPOLITAN TRANSPORTATION COMMISSION

SUPPORTED BY
CALIFORNIA DEPARTMENT OF TRANSPORTATION

ENSURING ACCESS IS EVERYONE'S JOB
Disability Community

FEB 10, 2021

Agenda for TRACS Disability Community Workshop



- Welcome, Quick Introductions
- Brief Review of TRACS project
- Workshop Goals
- Outreach and Findings
- Speakers
- Transportation Advocacy
- Call to Action



TRACS Mission and Realm



- TRACS is a 2.5-year research, policy analysis and public education initiative to improve collaboration between transportation agencies and people with disabilities in the 9-county San Francisco Bay Area (Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano, Sonoma)
- Funded through “Sustainable Communities” focus of Caltrans SB1 Grant program
- Thank you to Caltrans for your commitment to accessibility

Briefly, Achievements of TRACS



- Creation and participation of our Policy Advisory Board
- Completion of our research & documents
- Community workshops & events over two years
- Final workshops and dissemination of resources

Workshop Goals



- Final workshop; Summary of Outreach and Findings
- Transportation Advocacy: Our slogan is, “Ensuring access is everyone’s job.”
- Sky’s-the-limit brainstorm for future transportation and a call to action

How We Heard From You



- Policy Advisory Group
- Interviews
- Focus Groups
- Workshops
- Online Survey

What We Heard From You



- Fixed-Route Transit
 - Failing to engage disability community early or taking input
 - Infrastructure issues
 - Lack of signage and auditory guidance
 - Construction disruption
 - Broken or filthy elevators
 - Driver training issues
 - Pass up of wheelchair users
 - Safety failings related to lifts, securement and not giving enough time to be seated
 - Unskilled in dealing with other passengers
 - Conflicting needs regarding accessibility (multiple issues with no clear solutions)

What We Heard From You (cont.)



- Paratransit
 - Unclear and difficult eligibility process
 - Scheduling and delays
 - Regional trips across jurisdictions (transfer trips)
 - Curb to curb problems
 - Parents with disabilities and parents of disabled children poorly served
 - Huge disparities across providers (even in one county)
- Private Transportation
 - Lack of wheelchair accessible cabs and ride hail services
 - Expensive

Accessible Ride Hail on the Horizon



TNC Access for All Act

- \$.10 per completed ride creating Access Fund
- Ride hail companies are starting to provide service
- Access Fund is in each County
- Potential for additional providers in 2022
- Follow the rulemaking at the CPUC:
<https://www.cpuc.ca.gov/tncaccess/>

Speaker Presentations



- Annette Williams, Accessible Services Director, SFMTA
- Ernest Rogers, Chair, Solano County Paratransit Coordinating Council
- Q&A

Transportation Advocacy



- Disability rights community has a proud history of transportation activism
- Enforcement of policy is often through the public's interaction with decision makers
- Public comment, formal complaints, media
- Use personal stories
- Make friends with transportation agency staff
- Contact elected officials directly

Hopes and Dreams for the Future



Sky's-the-limit brainstorm exercise



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Call to Action



- TRACS is ending, but the conversation should continue
- Challenge: Deliver a public comment at a transportation agency or MTC meeting in the next month



Thanks for your participation and
continued advocacy!



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