

## Meeting Minutes #7 – Ohio DPC The Health Collaborative Health Equity Task Force

**Date:** July 9, 2024

**Time:** 1:30 pm EST

**Location:** Zoom

### Meeting Facilitators:

- Christina Alfaro
- Dee Grimm
- Dawn Skaggs
- Lauren Philps
- Jessica Skelton

### Executive Summary:

- Significant gap in consumer/client survey participation (only 7 completed) despite 26 provider partner surveys; task force members asked to help increase participation
- Consensus on the critical importance of gathering real-life experiences of people with disabilities to complement task force's expertise and make recommendations impactful
- Key challenges identified include transportation/access issues, lack of awareness, communication barriers, and medication management - task force members asked to provide 2+ examples prior to next meeting

### Meeting Notes:

#### Survey Outreach and Response Status

- 26 provider partner surveys completed
- Only 7 client/consumer surveys completed so far
- Efforts made to increase participation:
  - Lauren utilized internal health collaborative contacts and distributed flyers in Norwood, Oakley, and Pleasant Ridge areas
  - Speaker 3 tapped into population health team's community partners currently working on CHNA with Hamilton County Public Health, including disability-related services
- Need for greater participation from task force members

- With 48 members, if each reached out to just one resource, it could double the number of consumer surveys
- Dawn Skaggs re-emphasized the critical importance of gathering lived experiences to complement expertise and make recommendations impactful and implementable

### **Importance of Lived Experience Input**

- Gathering real-life experiences of people with disabilities during disasters is essential to make the task force's work meaningful
- Findings from surveys will provide the "missing piece" to complement task force's expertise
- Understanding what translates well from plans to seamless implementation requires this lived experience perspective

### **Identifying Gaps, Disparities, and Barriers**

- Transportation and access issues, especially for:
  - Those unable to drive
  - Reliance on smartphones/technology vulnerable to power/network outages (example from Kyle about losing phone during a snowstorm)
- Lack of awareness about where to go and who to contact, particularly for vulnerable populations like elderly and disabled (example from Jennifer about 211 calls)
- Challenges for those with disabilities (visual, mobility, cognitive)
- Medication management and access, especially for those on Medicare/Medicaid or needing specialized/expensive medications (example about disparities as a pharmacy tech)
- Communication barriers for non-English speakers trying to access services/information (example from Kim about needing contacts/spreadsheet to facilitate info sharing)
- Examples needed from members prior to next meeting (min. 2 each)

### **Sheltering Concerns and Next Steps**

- Issues at mass shelters:
  - Shutting down too quickly if few people initially show up, despite ongoing need
  - Not allowing pets, which prevents some from coming
  - Prohibiting entry for those with alcohol/drug dependencies like methadone
- Root cause analysis to identify real issues, followed by developing local strategies and solutions
- Next meeting scheduled for August 13th
  - Members asked to complete provider surveys themselves and distribute internally



- Send examples of at least 2 equity gaps/disparities to Speaker 3 before next meeting

[End of Meeting Minutes]