How Might We (Activity)

Topic area: Bias and Perceptions in provider agencies and organizations; Challenges in the interactions between first responders and people with disabilities

Problem Prioritized:There is implicit bias and perceptions in provider agencies and organizations that result in challenges in the interactions providers, such as first responders, have with people with disabilities. Therefore, people with disabilities are often not receiving services that address their needs. There is a lack of cultural competency from providers, heightened by the lack of disability representation in the provider space, and a general lack of priority and training of these topics combined with a lack of funding and capacity.

1. How might we adjust to the current climate regarding to educating and communicating services & resources?

Teamwork at this point is more valuable than it ever has been. Being a collective unit will show support and unity that we are all in this together and are still here to help in anyway we can.

2. how might we increase Our collective ability to educate the public is challenged by our capacity.

If we have huge gaps in understanding between providers and consumers the system will continue to fail both.

Internal organization capabilities and support to external providers or the public

> 3. How might we support providers' knowledge about DAFN resources in the community in order to facilitate meeting clients/ patient' needs?

Leveraging current resources and partnerships

Who (WA Agencies)

has our goals built

into their budget?

How might we partner with them to achieve the same goals and force multiply the outcome?

> Sustainable funding

4. How might we leverage partnerships to advocate for resources and education?

> How might we leverage the partners resources to share costs for providing/ developing educational tools?

> > 5. How might we develop or advocate for sustainable funding models to ensure adequate resources and for WA agencies to build into their budget.

Developing or implementing tools, processes, or practices to address bias and communication into provider practices

6. How might we create tools to educate diverse audiences?

7. How might we (providers) accommodate people - - somewhat based on CMIST model

> How might we target Communication to the appropriate audience, community may require a slightly different approach than communication to the providers even though its the same topic.

Lack of understanding and education disabilities and legal requirements

> Lack of staffing and resources

8. How might we ensure that diverse populations understand the laws surrounding disabilities?

How might we bring together emergency

responders and people with disabilities to to

Mock Trials of emergency scenarios in order

to allow both parties to better understand

what kind of barriers exist to successfully

navigate emergency situations and what

Not just trainings, but also exercises and

drills - bring PWD to act as actors and SMEs

support pwd will functionally need?

9. How can we ensure that cultural competency training and disability education is embedded within various service providers and organizations?

How might we increase provider's knowledge about the rights of people with disabilities?