

GGRC Website Community Advisory Group Meeting

September 3, 2025



Golden Gate
Regional Center



Agenda

- Introductions
- GGRC Website Redesign Project
- Community Advisory Group
- Schedule of Meetings
- Questions

Introductions

- Golden Gate Regional Center (GGRC)
- World Institute on Disability (WID)
- HeartSpark Design
- Advisory Group Members

GGRC Website Redesign Project

1

Research

- ✓ Surveys
- ✓ Interviews
- ✓ Focus Groups

Completed January 2025

2

Brand Identity

- ✓ Logo and Visual Branding
- ✓ Messaging Toolkit

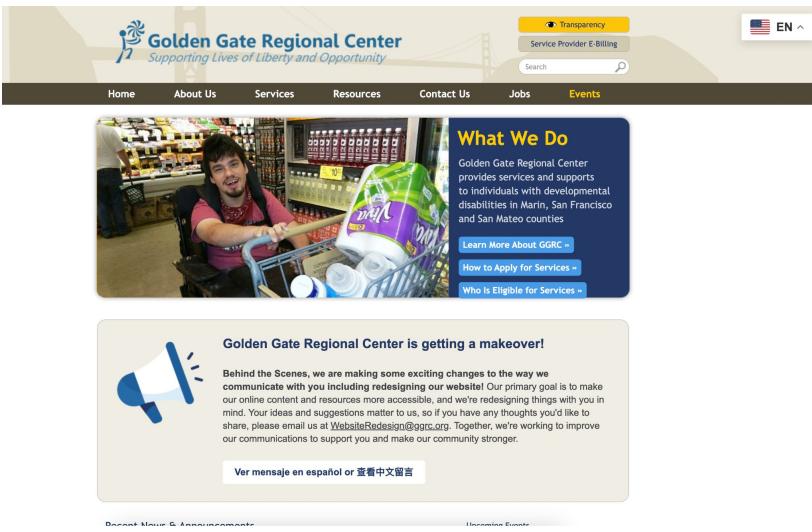
Completed March 2025

3

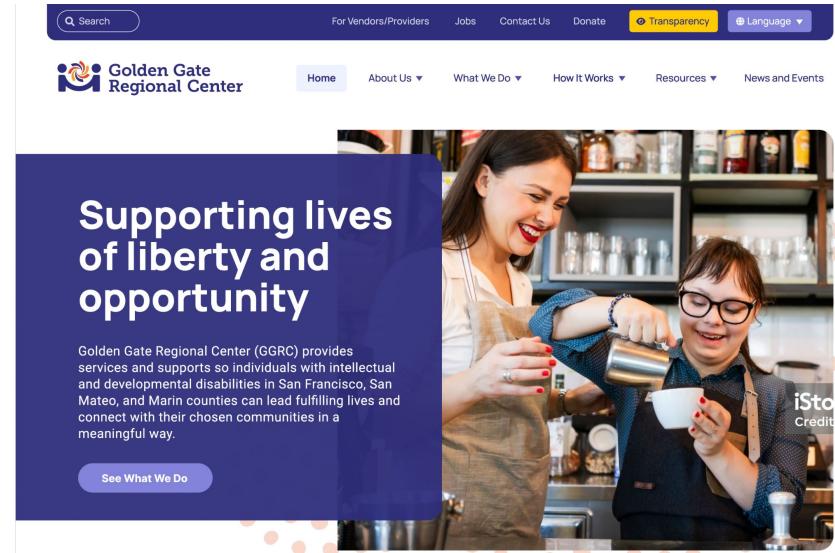
Website

- ✓ Website Strategy
- ✓ Content Planning
- Design
- Build
- Test
- Launch

GGRC Website Redesign Project



The old GGRC website homepage features a top navigation bar with links for Home, About Us, Services, Resources, Contact Us, Jobs, and Events. It includes a search bar, a transparency link, and a language selector for English. Below the navigation is a banner with a photo of a person in a wheelchair shopping. To the right of the banner is a "What We Do" section with text about providing services to individuals with developmental disabilities. At the bottom is a message about the website makeover, a megaphone icon, and links for Spanish and Chinese versions.



The new GGRC website homepage has a dark blue header with a search bar, transparency and language links, and a navigation menu with Home, About Us, What We Do, How It Works, Resources, and News and Events. The main content area features a large blue box with the text "Supporting lives of liberty and opportunity" and a photo of two women working in a coffee shop. Below this is a text box about GGRC's mission to support individuals with disabilities. A "See What We Do" button is at the bottom of the blue box.



Community Advisory Group

- We respect your time and lived experience - we will try to make the most of your time spent in our meetings. We will distribute materials for meetings one week in advance should you wish to review them, but we will try to limit expectations outside of our scheduled meetings.
- Our goal is to review new website content and design, along with your perspectives on:
 - Plain Language
 - Accessibility
 - Navigation
 - Inclusivity
- WID will manage an online portal for Advisory Group information including meeting schedules, agendas, Zoom recordings, etc.

Community Advisory Group

- Confidentiality is extremely important - all materials that we share are for your review only. Please do not share any of the materials outside of this group. None of the proposed website content is final until it has been approved by GGRC and the new website is published.
- We value everyone's participation and feedback; however, there may be times where there are differences of opinion, and we may not be able to always include everyone's feedback or make certain changes. There are some things on the website that are required by outside agencies, and we will do our best to let you know about those particular features.

Community Advisory Group

Find support and services at any stage of your life journey:



AGES 0-3
Early Start

We provide early intervention services for infants and toddlers who are experiencing a developmental delay, or who have established or high-risk conditions for developing a delay. If your child is eligible for Early Start services, an Individualized Family Service Plan (IFSP) will be created for you.

[Learn more →](#)



2 YEARS AND 6 MONTHS
Transition to Age 3

We give you necessary steps in the Individualized Family Service Plan (IFSP) to ensure a seamless transition from Early Start services to preschool services for your child. We will also let you know if there is an additional assessment for Regional Center ongoing services under the Lanterman Act.

[Learn more →](#)



AGES 4-13
Children's Services

We coordinate any necessary transition planning before your child becomes school-aged. We will take the required steps to see if your child may need to be assessed for ongoing services under the Lanterman Act or if they need to receive special education services through the school districts.

[Learn more →](#)



AGES 14-22
Transition to Adulthood

As someone who may need support in achieving an interdependent and productive life, if conditions closely related to intellectual and developmental disabilities (I/DD) are present, we will use person-centered planning to create an Individual Program Plan (IPP) that focuses on your strengths, capabilities, and support needs.

[Learn more →](#)



AGES 18+
Adult Services

As an adult with intellectual and developmental disabilities (I/DD), we can provide helpful services and supports as you navigate different life stages. We can provide community services, including paid internships, home advocacy, housing advocacy and housing services, training to access public transportation, social recreation services, and more services.

[Learn more →](#)

AutoSave Home Insert Draw Design Layout References Mailings Review View Developer Acrobat Search (Cmd + Ctrl + U) Comments Paste Styles Add-ins Request Signatures

How It Works_Who Is Eligible — Saved to my Mac

PAGE INFORMATION:

- Page: Who Is Eligible?
- URL: ggrc.org/eligibility
- Original page: <https://www.ggrc.org/services/eligibility>
- Wireframe: <https://www.figma.com/design/DwWhkRfMhMTUjVjRy8/GGRC-Website-Wireframes?node-id=1-89&t=KzHqvVScuSuAY-1>

CONTENT:

Eligibility For Services

At Golden Gate Regional Center, we serve individuals and families in San Francisco, San Mateo, and Marin counties, providing them with the specific supports and services they may need at any stage of their life journey.

[BUTTONS] Jump to a section:

- Early Start Services
- Lanterman Services

Early Start Services for Infants and Toddlers

Infants and toddlers may be eligible for Early Start services if they are:

- An infant or toddler (up to 36 months of age) who has a developmental delay.
- An infant or toddler (up to 36 months of age) for whom there are established risk conditions that could lead to a developmental delay.
- An infant or toddler (up to 36 months of age) who is at high risk of developing a developmental delay or disability due to a combination of biomedical factors.

Button: Learn more about Early Start Services ([LINK](#))

Schedule of Meetings

September 2, 2025

September 24, 2025

Potentially add October 29, 2025

Potentially add November 12, 2025

December 3, 2025

January 21, 2026

February 18, 2026

March 11, 2026

Questions

Any other questions?