

# GGRC Website Community Partner Advisory Group Meeting

September 2, 2025



Golden Gate  
Regional Center



# Agenda

- Introductions
- GGRC Website Redesign Project
- Community Partner Advisory Group
- Schedule of Meetings
- Questions

# Introductions

- Golden Gate Regional Center (GGRC)
- World Institute on Disability (WID)
- HeartSpark Design
- Advisory Group Members

# GGRC Website Redesign Project

1

## Research

- ✓ Surveys
- ✓ Interviews
- ✓ Focus Groups

*Completed January 2025*

2

## Brand Identity

- ✓ Logo and Visual Branding
- ✓ Messaging Toolkit

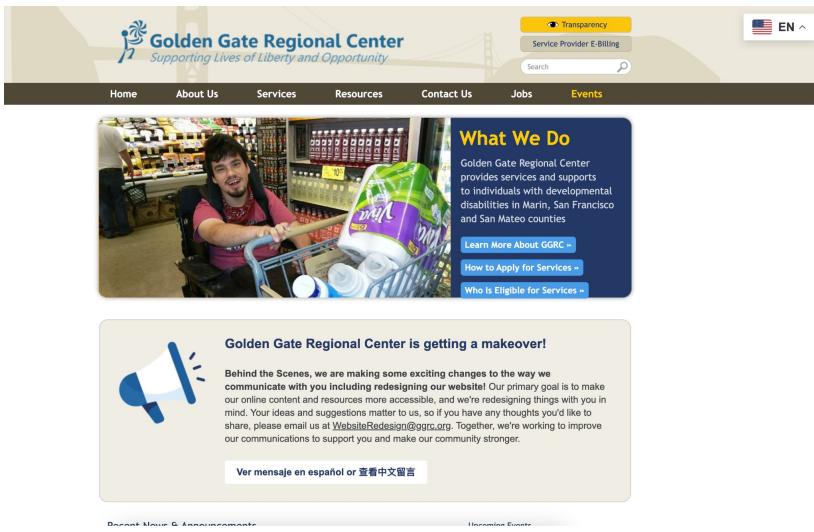
*Completed March 2025*

3

## Website

- ✓ Website Strategy
- ✓ Content Planning
- Design
- Build
- Test
- Launch

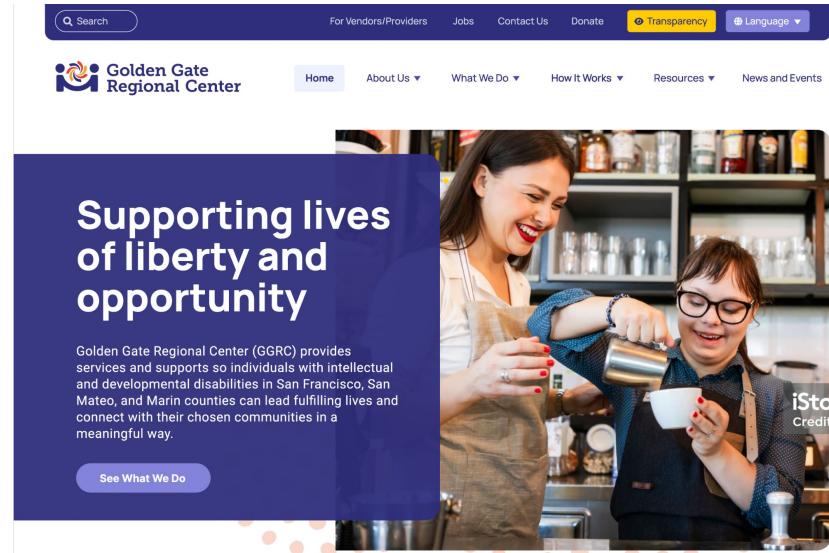
# GGRC Website Redesign Project



The screenshot shows the old website layout. At the top, there's a banner with the Golden Gate Regional Center logo and the tagline "Supporting Lives of Liberty and Opportunity". Below the banner is a navigation bar with links for Home, About Us, Services, Resources, Contact Us, Jobs, and Events. A search bar and language selection (EN) are also present. The main content area features a photo of a person in a wheelchair shopping in a grocery store. To the right, a sidebar titled "What We Do" contains text about GGRC's services for individuals with developmental disabilities, along with links to "Learn More About GGRC", "How to Apply for Services", and "Who Is Eligible for Services". A large callout box in the bottom left corner announces a website makeover, stating: "Golden Gate Regional Center is getting a makeover! Behind the scenes, we are making some exciting changes to the way we communicate with you including redesigning our website! Our primary goal is to make our online content and resources more accessible, and we're redesigning things with you in mind. Your ideas and suggestions matter to us, so if you have any thoughts you'd like to share, please email us at [WebsiteRedesign@ggrc.org](mailto:WebsiteRedesign@ggrc.org). Together, we're working to improve our communications to support you and make our community stronger." It also includes links for "Ver mensaje en español" and "查看中文留言".



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The screenshot shows the new website layout. The header includes a search bar, language selection (EN), and links for "For Vendors/Providers", "Jobs", "Contact Us", "Donate", "Transparency", and "Language". The main navigation bar has links for Home, About Us, What We Do, How It Works, Resources, and News and Events. The main content area features a large photo of two women in aprons working in a coffee shop. To the left of the photo, a dark blue callout box contains the text: "Supporting lives of liberty and opportunity". Below this, a paragraph explains GGRC's mission: "Golden Gate Regional Center (GGRC) provides services and supports so individuals with intellectual and developmental disabilities in San Francisco, San Mateo, and Marin counties can lead fulfilling lives and connect with their chosen communities in a meaningful way." A "See What We Do" button is located at the bottom of this box. The footer of the page includes the "iSto Credit" logo.



# Community Partner Advisory Group

- We respect your time and expertise - we will try to make the most of your time spent in our meetings. We will distribute materials for meetings one week in advance should you wish to review them, but we will try to limit expectations outside of our scheduled meetings.
- Our goal is to review new website content and design, and leverage your perspectives on:
  - Plain Language
  - Accessibility
  - Navigation
  - Inclusivity
- WID will manage an online portal for Advisory Group information including meeting schedules, agenda, Zoom recordings, etc.

# Community Partner Advisory Group

**Find support and services at any stage of your life journey:**



**AGES 0-3**  
**Early Start**

We provide early intervention services for infants and toddlers who are experiencing a developmental delay, or who have established or high-risk conditions for developing a delay. If your child is eligible for Early Start services, an Individualized Family Service Plan (IFSP) will be created for you.

[Learn more →](#)



**2 YEARS AND 6 MONTHS**  
**Transition to Age 3**

We give you necessary steps in the Individualized Family Service Plan (IFSP) to ensure a seamless transition from Early Start services to preschool services for your child. We will also let you know if there is an additional assessment for Regional Center ongoing services under the Lanterman Act.

[Learn more →](#)



**AGES 4-13**  
**Children's Services**

We coordinate any necessary transition planning before your child becomes school-aged. We will take the required steps to see if your child may need to be assessed for ongoing services under the Lanterman Act or if they need to receive special education services through the school districts.

[Learn more →](#)



**AGES 14-22**  
**Transition to Adulthood**

As someone who may need support in achieving an interdependent and productive life, if conditions closely related to intellectual and developmental disabilities (I/DD) are present, we will use person-centered planning to create an Individual Program Plan (IPP) that focuses on your strengths, capabilities, and support needs.

[Learn more →](#)



**AGES 18+**  
**Adult Services**

As an adult with intellectual and developmental disabilities (I/DD), we can provide helpful services and supports as you navigate different life stages. We can provide community services, including paid internships, home advocacy, housing advocacy and housing services, training to access public transportation, social recreation services, and more services.

[Learn more →](#)

AutoSave  Home Insert Draw Design Layout References Mailings Review View Developer Acrobat Search (Cmd + Ctrl + U)  Comments  Share  Create PDF and share link Request Signatures

How It Works\_Who Is Eligible — Saved to my Mac

**PAGE INFORMATION:**

- Page: Who Is Eligible?
- URL: ggrc.org/eligibility
- Original page: <https://www.ggrc.org/services/eligibility>
- Wireframe: <https://www.figma.com/design/DwWhkRfMhMtUJvJvRy8/GGRC-Website-Wireframes?node-id=1-89&t=KzHqvVScuSuAY-1>

**CONTENT:**

### Eligibility For Services

At Golden Gate Regional Center, we serve individuals and families in San Francisco, San Mateo, and Marin counties, providing them with the specific supports and services they may need at any stage of their life journey.

**[BUTTONS] Jump to a section:**

- Early Start Services
- Lanterman Services

**Early Start Services for Infants and Toddlers**

Infants and toddlers may be eligible for Early Start services if they are:

- An infant or toddler (up to 36 months of age) who has a developmental delay.
- An infant or toddler (up to 36 months of age) for whom there are established risk conditions that could lead to a developmental delay.
- An infant or toddler (up to 36 months of age) who is at high risk of developing a developmental delay or disability due to a combination of biomedical factors.

**Button: Learn more about Early Start Services (LINK)**

# Schedule of Meetings

September 2, 2025

September 24, 2025

**October 2025 (potentially add 15, 22 or 29)**

**November 2025 (potentially add 12 or 19)**

December 3, 2025

January 21, 2026

February 18, 2026

March 11, 2026

# Questions

Any questions?